TEXTRON
SPECIALIZED VEHICLES

Technical Assistance & Warranty Phone: 1-800-774-3946, Fax: 1-855-256-9900
International Phone: 001-706-798-4311, Fax: 001-706-771-4609
Service Parts Phone: 1-888-438-3946, Fax: 1-800-752-6175

FSB# 01-21

Subject: **Non TSV Approved Lithium Battery Conversion**

Date: **27 Jan 2021**

Units Affected: **All Textron Specialized vehicles (TSV) electric vehicles including E-Z-GO, Cushman, Jacobsen, Arctic Cat, Tracker, Bad Boy Buggies, and Textron Off Road brands**

Serial Numbers: **All Electric Vehicles**

Problem: **Some TSV vehicles are being modified with a non-OEM lithium battery system not approved by TSV.**

These unapproved non-OEM systems use a charger that may not be compatible with the factory/OEM charger receptacle and may exceed the capacity of the receptacle. Use of these chargers with the factory/OEM charger receptacles can result in possible issues including but not limited to, damage to the charger receptacle, vehicle electrical system, and may result in damage to the vehicle, damage to the surrounding environment, and injury or death.

Resolution: **Do not modify any vehicle with non TSV approved lithium battery systems.**

Do not use non TSV approved battery chargers with factory/OEM charger receptacles.

Do not attempt to modify the charger receptacle in any way.

If a vehicle has been modified, do not charge the vehicle battery and contact the lithium battery system manufacturer for resolution.

If a vehicle has not been modified, do not modify with a non TSV approved battery system and do not use a non TSV approved battery charger/charging system.

All Listed Affected Vehicle Applications
☐ REPAIR AS REQUIRED ONLY
☐ INSPECT, REPORT & REPAIR AS REQUIRED
☐ REPAIR & REPORT BY CONTROL CARD
☐ LIMITATIONS:

Control Cards Attached:	☐ Yes	☐ No
Standard Warranty Applies:	☐ Yes	☐ No
Information Only	☐ Yes	☐ No
Parts Ordering Process: n/a		
Labor: n/a Mileage: n/a		
Claims paid on receipt of control cards	☐ Yes	☐ N/A