

Consumer Extended Limited Warranty - Terms and Conditions

E-Z-GO Valor Vehicles

The E-Z-GO Division of Textron Inc. ("Company") provides as an option for any new consumer Model Year 2018 Valor gasoline vehicle (the "Vehicle") purchased from E-Z-GO, an E-Z-GO affiliate, or an authorized E-Z-GO dealer or distributor, or leased from a leasing company approved by E-Z-GO, a factory approved extension of the warranty for the listed components for the listed extension period (the "Extended Limited Warranty"). This Extended Limited Warranty provides that the listed components shall be free from defects in material or workmanship under normal use and service. This Extended Limited Warranty with respect only to parts and labor is extended to the Original Retail Purchaser or the Original Retail Lessee ("Purchaser") for defects reported to E-Z-GO no later than the following extended warranty periods for the Vehicle parts and components set forth below (the "Extended Warranty Period"):

Vehicle	Extended Warranty Period		
VALOR GAS VEHICLE	Extension Option		
VALOR GASOLINE POWERTRAIN (WHICH INCLUDES):	12 months	24 months	36 months
ENGINE	WARRANTY COVERS PARTS AND LABOR. COVERAGE DOES NOT INCLUDE VEHICLE TRANSPORTATION. \$50.00 DEDUCTIBLE DUE AT TIME OF REPAIR.		
CVT DRIVE SYSTEM – (EXCLUDES BELT)			
TRANSAXLE			
THIS EXTENDED LIMITED WARRANTY APPLIES TO NO OTHER COMPONENTS AND IS NON-TRANSFERABLE			

This warranty applies only to vehicles placed in service with individual consumers and is not intended for vehicles placed in commercial service such as but not limited to golf courses, resort, rental fleets and other for hire service.

The Extended Limited Warranty for all listed parts and components of the Vehicle shall commence upon the expiration date of the standard Vehicle warranty. The standard Vehicle warranty commences on the date of delivery to the Purchaser's location or the date on which the Vehicle is placed in Purchaser-requested storage. Warranty registration must be performed at the time of purchase. Parts repaired or replaced under this Extended Limited Warranty are warranted for the remainder of the length of the Extended Warranty Period. This Extended Limited Warranty applies only to the original Purchaser and not to any subsequent purchaser or lessee without the prior written approval of the E-Z-GO Customer Care / Warranty Department.

The Extended Limited Warranty must be purchased within 30 days of the original new Vehicle purchase. All components covered by this Extended Limited Warranty shall be covered for the same Extension Option. The Extension Option shall be chosen by the Purchaser at the time of Extended Limited Warranty purchase.

EXCLUSIONS: Specifically **EXCLUDED** from this Extended Limited Warranty are:

- routine maintenance items, normal wear and tear, cosmetic deterioration or electrical components damaged as a result of fluctuations in electric current;
- damage to or deterioration of a Vehicle, or part resulting from inadequate maintenance, neglect, abuse, accident or collision;
- damage resulting from installation or use of parts or accessories not approved by Company, including but not limited to subsequent failures of the Vehicle, other parts due to the installation and/or use of parts and accessories not approved by Company;
- warranty repairs made by other than a Company branch or an authorized and qualified Dealer designee. Warranty repairs by other than a Company branch or an authorized and qualified Dealer or designee shall void the Extended Limited Warranty;
- damage or loss resulting from acts of nature, vandalism, theft, war or other events over which Company has no control;
- any and all expenses incurred in transporting the Vehicle to and from the Company or an authorized and qualified Dealer, distributor or designee for warranty service or in performing field warranty service; and
- any and all expenses, fees or duties incurred relative to inbound freight, importation, or customs.
- A \$50.00 DEDUCTIBLE IS DUE AT TIME OF VEHICLE REPAIR.

THIS EXTENDED LIMITED WARRANTY MAY BE VOIDED OR LIMITED AT THE SOLE DISCRETION OF E-Z-GO IF THE VEHICLE:

- shows indications that routine maintenance was not performed per the Owner's Manual, including but not limited to engine oil and filter changes;
- is fueled with unleaded gasoline containing more than 10% ethanol, E85 ethanol fuel or other non-recommended fuels, contaminated gasoline or other non-recommended lubricants;
- shows indications that the speed governor was adjusted or modified to permit the Vehicle to operate beyond E-Z-GO specifications;
- shows indications it has been altered or modified in any way from E-Z-GO specifications, including but not limited to alterations to the speed braking system, electrical system, passenger capacity or seating;
- is equipped with non-standard tires not approved by Company.
- Has been used for commercial service or for rental purposes.

USE OF NON-APPROVED E-Z-GO PARTS AND ACCESSORIES: THIS EXTENDED LIMITED WARRANTY IS VOID WITH RESPECT TO ANY PROPERTY DAMAGE ARISING FROM OR RELATED TO PARTS OR ACCESSORIES NOT MANUFACTURED OR AUTHORIZED BY E-Z-GO, OR WHICH WERE NOT INSTALLED BY E-Z-GO, ITS DEALERS OR DISTRIBUTORS.

REMEDY: Purchaser's sole and exclusive remedy under this Extended Limited Warranty in the event of a defect in material or workmanship in the Vehicle, any part or component, during the applicable Extended Warranty Period is that E-Z-GO will, at its sole option, repair or replace any defective parts. If E-Z-GO

FOR FURTHER INFORMATION, CALL 1-800-774-3946, GO TO WWW.EZGO.COM, OR WRITE TO E-Z-GO DIVISION OF TEXTRON INC., ATTENTION: E-Z-GO CUSTOMER CARE / WARRANTY DEPARTMENT, 1451 MARVIN GRIFFIN ROAD, AUGUSTA, GEORGIA 30906 USA.

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elects to repair or replace a defective part, E-Z-GO may at its discretion provide a factory reconditioned part or new component from an alternate supplier. All replaced parts become the sole property of E-Z-GO. This exclusive remedy will not be deemed to have failed of its essential purpose so long as E-Z-GO has made reasonable efforts to repair or replace the defective parts.

DISCLAIMER: THIS EXTENDED LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE EXTENDED WARRANTY PROVIDED FOR THE VEHICLES AND IS MADE IN LIEU OF ALL OTHER EXTENDED WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED EXTENDED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ALL SUCH OTHER WARRANTIES BEING EXPLICITLY DISCLAIMED.

LIABILITY LIMITATIONS: IN NO CASE SHALL E-Z-GO BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO DEATH, PERSONAL INJURY OR PROPERTY DAMAGE ARISING FROM OR RELATED TO ANY ALLEGED FAILURE IN A VEHICLE, OR ANY DAMAGE OR LOSS TO THE PURCHASER OR ANY THIRD PARTY FOR LOST TIME, INCONVENIENCE OR ANY ECONOMIC LOSS, WHETHER OR NOT E-Z-GO WAS APPRISED OF

THE FORSEEABILITY OF SUCH DAMAGES OR LOSSES. THE RIGHT OF PURCHASER TO RECOVER DAMAGES WITHIN THE LIMITATIONS SET FORTH IN THIS SECTION IS PURCHASER'S EXCLUSIVE ALTERNATIVE REMEDY IF THE LIMITED REMEDY OF REPAIR OR REPLACEMENT OF THE VEHICLE FAILS OF ITS ESSENTIAL PURPOSE. THE PARTIES AGREE THAT THIS ALTERNATIVE REMEDY WILL BE ENFORCEABLE EVEN IF THE LIMITED REMEDY OF REPAIR OR REPLACEMENT FAILS OF ITS ESSENTIAL PURPOSE. ANY LEGAL CLAIM OR ACTION ARISING THAT ALLEGES BREACH OF WARRANTY MUST BE BROUGHT WITHIN THREE (3) MONTHS FROM THE DATE THE WARRANTY CLAIM ARISES. THIS EXTENDED LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. SOME STATES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY MAY LAST, SO THE ABOVE EXCLUSIONS AND LIMITATIONS MAY NOT APPLY TO YOU.

WARNING: ANY MODIFICATION OR CHANGE TO THE VEHICLE WHICH ALTERS THE WEIGHT DISTRIBUTION OR STABILITY OF THE VEHICLE, INCREASES THE VEHICLE'S SPEED BEYOND FACTORY SPECIFICATIONS, CAN RESULT IN PROPERTY DAMAGE, PERSONAL INJURY OR DEATH. DO NOT MAKE ANY SUCH MODIFICATIONS OR CHANGES. SUCH MODIFICATIONS OR CHANGES WILL VOID THE EXTENDED LIMITED WARRANTY. E-Z-GO DISCLAIMS RESPONSIBILITY FOR ANY SUCH MODIFICATIONS, CHANGES OR ALTERATIONS WHICH WOULD ADVERSELY IMPACT THE SAFE OPERATION OF THE VEHICLE.

OTHER E-Z-GO RIGHTS:

- E-Z-GO may perform semi-annual vehicle inspections (directly or through assigned E-Z-GO representatives) through the term of any lease.
- E-Z-GO may improve, modify or change the design of any E-Z-GO vehicle, or part without being responsible to modify previously manufactured vehicles, or parts.
- E-Z-GO may audit and inspect the Purchaser's facility, maintenance records and its Vehicles by E-Z-GO representatives prior to approving a warranty claim and may contract with a third party to evaluate the Purchaser's storage facilities, and/or fuel storage tanks.

AUTHORITY: No E-Z-GO employee, dealer, distributor or representative, or any other person, has any authority to bind E-Z-GO beyond the terms of this Limited Warranty without the express written approval of the E-Z-GO Customer Care / Warranty Department.

EMISSIONS CONTROL WARRANTY: The Vehicle may also be subject to an emissions control warranty, as required by the U.S. Environmental Protection Agency and California Air Resources Board, which is provided separately with the Vehicle.

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